



Master Window Systems Series Vinyl Windows **LIFETIME WARRANTY**

Master Window Systems ("Window Products") are warranted to you the Original Purchaser(s), named in this Certificate, by the manufacturer, Master Window Systems, Inc., covering the Window Products. This warranty remains in effect, except as noted below, as long as you, the Original Purchaser(s) are living and own any interest in the property to which the windows were installed. In the event there is more than one Original Purchaser(s), this Warranty will remain in effect as long as one of the Original Purchaser(s) is living and owns an interest in the Property at the above address to which the Window Products were installed.

Frame and Sash Warranty Coverage: Lifetime

Master Window Systems warrants that the vinyl extrusions manufactured from Compound for use by Master Window Systems in fabricating the Window Products are free from defects in material and workmanship in the course of manufacture and will not materially rot, rust, crack, warp, pit, corrode, peel, or blister during the warranty period and will not materially fail to maintain their basic color characteristics in the warranty period.

Insulated Glass Assembly Warranty Coverage: Lifetime

Master Window Systems warrants the insulated glass assembly for the Window Products will not fail under normal usage and be free from material obstruction of vision as the result of dust or film formation on the interior surfaces caused by loss of the hermetic seal due to faulty manufacturing of the unit. Glass shall not be regarded as defective unless the condition exceeds those imperfections allowable in accordance with Federal Government Specifications DD-004516.

Glass Breakage Warranty Coverage: Lifetime. Master Window Systems warrants the glass from breaking under normal use.

Hardware Warranty Coverage: Lifetime

Master Window Systems warrants that all locks and keepers, clutches and pivots, sash retainers and balances will be free from defects in material and workmanship.

Coverage Exclusions and Limitations

Master Window Systems does not warrant installation of the Window Products into new or existing structures and this Warranty excludes defects or damages of any kind caused by accident, fire, hail, flood, lightning, hurricane, tornado, windstorm, sandstorm, earthquake or other acts of God, vandalism, misuse, abuse, harmful fumes, vapors or chemicals, settlement, structural changes or distortion of the structure, building heat or excessive temperature exposure (including temperature buildup caused by the presence of storm windows), the internal or external modification of any Window Product (including application of primers, paints or solvents to Window Products), minimal fading or chalking due to weathering, or other causes beyond the control of Master Window Systems.

MASTER WINDOW SYSTEMS, INC.
2060 DeFoor Hills Road Atlanta, GA 30318

Master Window Systems reserves the right to discontinue or make changes in any of its Window Products. If the Window Products covered by this Warranty are not available, in the event of replacement of defective Window Products, Master Window Systems shall have the right to substitute at replacement window that in Master Window Systems' sole discretion is of equal quality or value.

If the Window Products fail to perform in accordance with the above standards during the warranty period, Master Window Systems will, at its sole option, upon notification and validation of the complaint by inspection, at its sole option, repair defective Window Products or supply replacement vinyl windows to replace defective Window Products to the Original Purchaser(s) or subsequent owner(s). The Original Purchaser or subsequent owner(s) shall pay any and all labor costs necessary to install replacement vinyl windows or parts. If the defective Window Products cannot be repaired or replaced, after a reasonable number of attempts at such repairs or replacements, (Window Manufacturer) shall provide a refund of the original purchase price. Master Window Systems will bear no other expenses of any kind and Original Purchaser(s) or subsequent owner(s) exclusive remedy shall be repair, replacement, or refund on the basis stated. Any cost and expense beyond Master Window Systems' liability hereunder shall be the Original Purchaser's or subsequent owner(s) responsibility. Any repaired Window Products or replacement windows will be subject to the original Warranty hereunder and the Warranty period will not be extended.

Master Window Systems is giving you an express Lifetime Warranty. Master Window Systems cannot and shall not be liable to you for a breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors, of the Window Products. ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. Master Window Systems SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL DAMAGES OR INCIDENTAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY ON THE PRODUCTS. YOUR EXCLUSIVE REMEDY SHALL BE REPAIR, REPLACEMENT, OR REFUND ONLY ON THE TERMS STATED IN THIS CERTIFICATE. SOME STATES DO NOT ALLOW THE EXCLUSIONS OF LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LIMITATION OF THE DURATION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Claims Procedure

Any claims hereunder must be presented to Master Window Systems within the warranty period and within a reasonable period of time after discovering defects in the Window Products. The claim should describe the claimed defect, refer to the window order number and provide proper proof of the date of original installation and the Original Purchaser(s) name, address and telephone number. Write to Master Window Systems, 2060 DeFoor Hills Road, Atlanta, Georgia 30318. Master Window Systems shall have 30 days to investigate any claim hereunder.